Evaluating the Impacts of the Cape Town Street People Policy

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The Street People Policy and Relevant Bylaws

8. Implementation Programme

8.1. This programme will be implemented in collaboration with stakeholders. MOU’s will be signed with NGOs to ensure the delivery of quality services.

9. Monitoring, Evaluation and Review

9.1. The policy will be reviewed and updated every two years or in light of evidence that indicates that this policy is not meeting the outcomes set out in section two.

9.2. Street people forums, networks, structures and other affected parties may consult with the Street People Programme on the efficacy of this policy and the extent to which it achieves its aims. This will be relayed directly to the Head of SSEND through the appropriate channels.

9.3. The compilation of annual implementation plans will specify details of targets to be reached in the short, medium and long term and evaluation tools will specify quantitative and qualitative indicators with time-frames, which will assist in tracking progress on the achievement of policy objectives. The implementing role players will use these tools in their internal M&E process by providing regular reports on policy and programme performance.

10. Annexures

This policy should be read in conjunction with the following Annexures

A. Street People Implementation Plan
B. LNOC Constitution

Public Space and Nuisance Bylaw
Waste Management Bylaw
Objectives

Our Goal:

Help The Hope Exchange find solutions to the homelessness crisis through assessment of the Street People Policy

1. Determine How the Policy was Developed
2. Evaluate the Policy’s Impact on Stakeholders
3. Identify Complications in the Policy
4. Create a Video to Advocate for The Hope Exchange
Stakeholder Groups

City Officials
NGOs
Lawyers
Street People
Our Findings
Greatest Needs of Street People

Affordable housing
Access to employment opportunities

Street People's Concerns with current resources

Shelter fees
LGBTQ+
EPWP
Labor laws
Protocol for Police Engagement

Not clearly detailed or enforced
Not always followed

47 field workers and 20 peace officers in Cape Town

Outcry over treatment of defenceless people living on streets

Protocol for Police Engagement

Complaint
Field worker
Peace officer
Law enforcement

Not clearly detailed or enforced
Not always followed

47 field workers and 20 peace officers in Cape Town
Reintegration vs Rehabilitation

Both are necessary

Disagreement on what to prioritize
Current Communication Between City and NGOs

Both want improved collaboration

NGOs' concerns with City Dialogues

Disagreements within each side
Our Recommendations
Improving Collaboration Between the City and NGOs

Meetings between DSD and NGO social workers
Independent facilitator
Street People's Forum Dialogue
Revisiting the Policy and Bylaws

Outline police protocol

Address criminalization of homelessness
Expand EPWP and Safe Spaces
Visiting Reintegration and Rehabilitation on Case-by-Case Basis
Moving Forward Together

COMMUNICATION

COLLABORATION

CONFIDENCE
Video For The Hope Exchange

Raising Awareness and Support
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